

eStatements Fact Sheet

Enroll now through your [Dime On Line account](#).

Not yet a Dime On Line customer? It's FREE. [Apply today](#).

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eStatements are a secure way to access your statements and other notices electronically. eStatements are just like your Dime Bank paper statement or other notices.

[Are eStatements secure?](#) [back to the top](#)

Yes. Statement(s)/notice(s) are sent as a “shell” .pdf without customer data. Once the user logs into eStatements, the ID and Password are authenticated and the data fills the PDF document. The data included in the statement(s)/notice(s) is streamed via a secure 128-bit SSL encryption.

Updated 02/04/16



Your Dime On Line ID and Password enable you to securely access eStatements. eStatements also uses a security phrase which identifies that the e-mail being sent to you has originated from The Dime Bank. This will help safeguard you against unwanted phishing attempts.

Do I need any specific software to receive eStatements? [back to the top](#)

- Adobe Acrobat Reader® is required to open and view your statement(s)/notice(s). To download the latest version of Adobe Acrobat Reader®, [click here](#) (by clicking on this link you will be directed to a website not affiliated with The Dime Bank).
- We also recommend that you use the latest browser version available that supports 128 bit SSL Encryption.
- You will need e-mail access with at least 1MB of free space to receive your statement(s)/notice(s).

How do I sign up for eStatements? [back to the top](#)

You are able to enroll yourself for eStatements by logging into your Dime On Line account and clicking on the eStatements tab. If you are not currently a Dime On Line customer, [click here](#) to apply. After you have logged into your Dime On Line account, please follow the simple steps below to enroll for eStatements:

1. Select 'eStatements' tab.
2. By default, all document types are selected for all accounts. If you do not wish to receive all notices or statements electronically, select **Details** and remove checkboxes beside the corresponding documents.
3. Confirm the e-mail address you would like your eStatements notifications e-mailed to. If you need to update or change your e-mail address please do so in the e-mail space provided.
4. Select a security phrase. This security phrase indicates the e-mail you are receiving has originated from The Dime Bank. This will help safeguard you against unwanted Phishing attempts. Your security phrase will be included on all eStatements correspondence.
5. Select the **click here** link to view a passcode required to complete the enrollment process. This passcode verifies that you have the ability to view eStatements documents in a PDF format using Adobe 6.0 or higher. Enter the case-sensitive passcode in the field below step four.
6. Scroll through the text and select the checkbox before clicking on **Enroll Now**.
7. An Enrollment Confirmation will appear in a separate window. Select **OK** within this window to complete the process. You will also receive a confirmation e-mail.

If you were enrolled in eStatements by The Dime Bank staff during your account opening or over the phone, please follow the simple steps below to complete your enrollment:

1. Log in to your Dime On Line account.

2. You will be presented with **Enrollment Verification** message:

Enrollment Verification

You were recently enrolled in electronic document delivery by your financial institution. Please verify your enrollment by completing the following actions.

1. Enter the enrollment passcode in the field below. To see the passcode, [click here](#).

Please enter the enrollment passcode | Can't view documents in PDF format? [Click here](#) to download a free edition of Adobe Reader.

2. Review the disclosure and select **I Accept** if you agree to the terms, or **I Decline** if you do not agree to the terms.

-OR-

Select **Proceed with Login** if you DO NOT wish to confirm electronic document delivery at this time.

Test Bank
Electronic Banking Account Statement Disclosure and Agreement

This Electronic Banking Account Statement Disclosure and Agreement "Agreement" is made between you and Test Bank and provides your request and consent to receive statements, notices, and documents for your Test account(s) by electronic delivery. These electronic statements, notices, and documents are called "eStatements". This Agreement is in addition to the terms and conditions described in the Test Bank Online Access Disclosure and Electronic Fund Transfer Act Disclosure and corresponding Fee Schedule.

By clicking on "I Agree" below, you agree that we may provide you with your periodic banking account statements, including, but not limited to any future disclosures, amendments, privacy policies, letters, correspondences, and any

3. Select the **click here** link to view a passcode required to complete the enrollment process. This passcode verifies that you have the ability to view eStatements documents in a PDF format using Adobe 6.0 or higher. Enter the case-sensitive passcode in the field below.

4. Select **I Accept** to finalize enrollment.

Can I save or print my eStatements? [back to the top](#)

Yes. You can save your eStatement/Notices to a folder on your computer by selecting 'Save As' from the 'File' menu option. To print your statement select 'File' from the menu options and select 'Print'.

Can I receive check images with my statement? [back to the top](#)

Yes. With your eStatements you are able to receive all available images for that statement cycle. If images are available and you would like to include them with your statement just check the box to include the images from your log in screen.

Will I still receive my paper statement(s) by U.S. Mail? [back to the top](#)

eStatements eliminate the need to mail a paper statement. Once you are enrolled for eStatements, you will receive your next statement both by U.S. Mail **AND** by e-mail. From then on, you will only receive your statement(s) by e-mail. Even though you are opting out from receiving your statement(s)/notice(s) by U.S. Mail, you have the option to receive a paper statement, at any time, by requesting it.

Is there a fee for eStatements? [back to the top](#)

Currently, there are no service charges associated with the use of eStatements.