

The Dime Bank Telephone Banking 1-866-342-5693 (1-866-DIAL-MY-Dime)

Menu Options - The system's default is **Touch Tone** Response.

1. Account Balance

2. Account History

3. ACH Transactions

4. Transfer Funds or Make a Payment

1. Transfer funds immediately
2. Payments
 1. Make an immediate payment
 2. Schedule a payment
3. Schedule a funds transfer
4. Hear existing scheduled transfers
5. Delete an existing transfer

5. Debit Card Services

1. Activate a card
2. Deactivate or report a card lost or stolen

6. Get Account Information by E-mail

7. Interest Rates

8. Change PIN

(0) Operator	(3*) Main Menu	(5*) Skip
(*) Go Back	(#) Repeat	(7*) Hang up

9. More Options

1. Merchant check verification
2. Stop payment activities
 1. Stop payment on a specific check #
 2. Stop payment on a check range
 3. Stop payment inquiry

Online & Mobile Banking allow you to manage your accounts from the convenience of your computer & mobile device.

- **Access your accounts 24/7.** View current transactions and balances, make transfers as necessary, pay bills online quickly and securely, and more.
- Quickly send money to your family, friends, landlord, babysitter, or anyone via [Pay a Person](#) feature within Bill Pay.
- **Deactivate** your lost or stolen debit card **or temporarily suspend** your misplaced debit card using our [Mobile Dime App](#).
- **Download** financial information to another software application and balance your finances to your budget quickly and easily.
- Sign up for [eStatements](#) to receive your statements and other documents electronically.
- Enter **stop payments** the moment you realize a check is missing or was written in error.
- Set up **Alerts** of an incoming wire, an ACH credit or debit, matured loans or CDs, if a specific check number has cleared, if account balances go above or below a selected limit, and more. Receive your alerts **upon login, by e-mail, or via text message**.
- Sign up for **Text Banking*** to quickly access your balances and history.
- Shop with your mobile device at participating merchants in-store, in-app, and online, using [Mobile Wallet](#).
- Save a trip to the bank by depositing checks using your smartphone or mobile device using our [Mobile Deposit](#) service.
- Transfer money between your Dime Bank accounts and your accounts at other financial institutions with [Interbank Transfers](#).
- Enroll for debit card transaction alerts to help prevent debit card fraud with [smsGuardian™ Text Alert Service*](#).



Enroll today at www.thedimebank.com, call 1-888-4MY-DIME, and download our [Mobile Apps*](#) from your app store.

* The Dime Bank does not charge a fee. Check with your wireless carrier for details regarding your specific wireless plan and any data usage charges that may apply.

